

The best Equipment Maintenance Service in the business

- Fully trained technicians
- Full engineers report with every repair
- Fast, reliable service with full back up
- We only use Insured Courier Delivery, to ensure your items arrive safely & quickly



Electrical Equipment Repair Request

Name

Company Name

Address

.....

Postcode

Telephone Mobile

Email

Item Information - Please complete as fully as possible

SERVICE REPAIR

Make / Model

Description of Fault.....

.....

.....

.....

Clipper & Dryer Maintenance/Repair Service

At Christies Direct we pride ourselves on giving you the very best service and this includes our Master Service department. Right from you informing us of the problem, until we despatch your item back to you, you can be sure that your repair will be completed to the very highest standards and with manufacturer trained technicians. We are so confident in our workmanship that we will guarantee our repairs for 60 days from the date it leaves our workshop. (T & C's apply).



The Master Service Guarantee

With each repair, you will receive a full engineer's report detailing the work and parts used. Your repair is guaranteed for a period of 60 days from date of dispatch, this means that if any parts which we have replaced fail within 60 days, then we will re-repair it and return the machine to you free of charge. If another part fails within 60 days, then you will only pay for that particular part and the labour charge will be free.

If you require an item serviced or repaired, then please use the following procedure in order to ensure a speedy and efficient service;

- If we are collecting the item by our courier, remember it is your responsibility to ensure that the item is properly packaged.
- We cannot accept liability for any item which arrives to us damaged.
- Please ensure that you include your contact details and details of the fault with the machine.

Please send all repairs to: **Master Service, 16 Finvoy Road, Ballymoney, Co. Antrim, BT53 7JE**
please call Master Service for more details on : **UK/NI 028 2766 6879 or Rol 048 2766 6879**

This form is available to download online